

Meeting: Scrutiny Commission

Date: Tuesday 4th October, 2022

Time: 7.00 pm

Venue: Council Chamber, Corby Cube, George Street, Corby, NN17 1QG

To members of the Scrutiny Commission

Councillors Wendy Brackenbury (Chair), Kevin Watt (Vice Chair), Valerie Anslow, Robin Carter, John Currall, Mark Dearing, Jim Hakewill, Philip Irwin, Zoe McGhee, Andy Mercer, Gill Mercer, Geoff Shacklock and Lee Wilkes

Substitutes: Councillor Ken Harrington, Ian Jelley, Tom Partridge-Underwood, Lyn Buckingham, Anne Lee and Sarah Tubbs

Agenda			
Item	Subject	Presenting Officer	Page no.
01	Apologies for non-attendance		
02	Members' Declarations of Interest		
03	Notifications of requests to address the meeting		
04	Minutes of the meeting held on 6 September 2022		5 - 10
05	Consideration of any matter referred to the Commission for call-in		
Items for discussion			
06	Local Government and Social Care Ombudsman Annual Report 2021/22	Geoff Kent	11 - 20
07	Performance Indicators Report 2022/23 (Period 4) <i>Members are requested, where possible, to identify those areas they wish to understand in further detail with the report author at least three working days prior to the meeting.</i>	Guy Holloway	21 - 66
Standing Items			
08	Executive Forward Plan	Democratic Services	67 - 80
09	Scrutiny Work Plan and Future Meetings	Democratic Services	81 - 96

Urgent Items

To consider any items of business of which notice has been given to the Proper Officer and which the Chair considered to be urgent pursuant to the Local Government Act 1972

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Close of meeting

Adele Wylie, Monitoring Officer
North Northamptonshire Council



Proper Officer
Monday 26 September 2022

This agenda has been published by Democratic Services.

Committee Administrator: Louise Tyers

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Meetings at the Council Offices

Where there is a need for the Council to discuss exempt or confidential business, the press and public will be excluded from those parts of the meeting only and will have to vacate the room for the duration of that business.

Public Participation

The Council has approved procedures for you to request to address meetings of the Council.

ITEM	NARRATIVE	DEADLINE
Members of the Public Agenda Statements	Requests to address the meeting must be received by 5pm two clear working days before the meeting. Statements must relate to matters detailed on the meeting agenda. You will have a maximum of 3 minutes in which to make your statement and you will make it at the start of the agenda item.	5pm Thursday 29 September 2022
Member Agenda Statements	Requests to address the meeting must be received by 5pm two clear working days before the meeting. Statements must relate to matters detailed on the meeting agenda. You will have a maximum of 3 minutes in which to make your statement and you will make it at the start of the agenda item.	5pm Thursday 29 September 2022

If you wish to register to speak, please contact the committee administrator

Members' Declarations of Interest

Members are reminded of their duty to ensure they abide by the approved Member Code of Conduct whilst undertaking their role as a Councillor. Where a matter arises at a meeting which **relates to** a Disclosable Pecuniary Interest, you must declare the interest, not participate in any discussion or vote on the matter and must not remain in the room unless granted a dispensation.

Where a matter arises at a meeting which **relates to** other Registerable Interests, you must declare the interest. You may speak on the matter only if members of the public are

also allowed to speak at the meeting but must not take part in any vote on the matter unless you have been granted a dispensation.

Where a matter arises at a meeting which **relates to** your own financial interest (and is not a Disclosable Pecuniary Interest) or **relates to** a financial interest of a relative, friend or close associate, you must disclose the interest and not vote on the matter unless granted a dispensation. You may speak on the matter only if members of the public are also allowed to speak at the meeting.

Members are reminded that they should continue to adhere to the Council's approved rules and protocols during the conduct of meetings. These are contained in the Council's approved Constitution.

If Members have any queries as to whether a Declaration of Interest should be made please contact the Monitoring Officer at – monitoringofficer@northnorthants.gov.uk

Press & Media Enquiries

Any press or media enquiries should be directed through the Council's Communications Team to communications@northnorthants.gov.uk

Public Enquiries

Public enquiries regarding the Authority's meetings can be made to democraticservices@northnorthants.gov.uk